

Thunderbird Email Setup

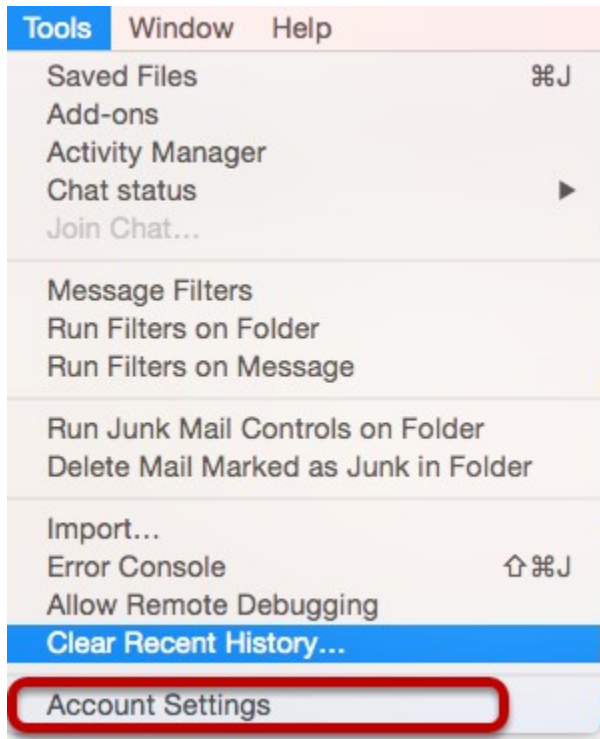
This tutorial will walk you through the configuration of email using Thunderbird. For this tutorial, we are using Thunderbird 45 on Mac. If you are using a different version or operating system, these instructions may differ.

Logging into webmail at:

<http://mail.hostedemail.com>

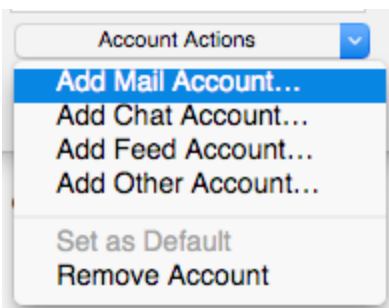
If you are able to successfully login to the webmail interface, then your email is in working order.

Step 1: Open Account Settings



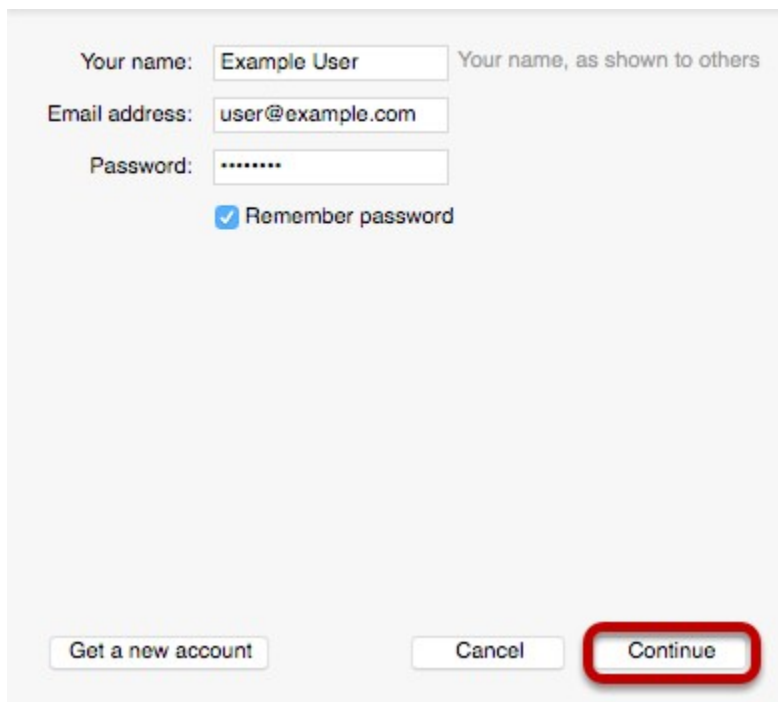
Launch Thunderbird, click on **Tools**, and select **Account Settings**.

Step 2: Add Mail Account



Under **Account Actions**, click **Add Mail Account...**

Step 3: Enter Account Information



The screenshot shows a form for entering account information. It includes three input fields: 'Your name' with the value 'Example User', 'Email address' with the value 'user@example.com', and 'Password' with a masked password '*****'. Below the password field is a checked checkbox labeled 'Remember password'. At the bottom of the form are three buttons: 'Get a new account', 'Cancel', and 'Continue'. The 'Continue' button is highlighted with a red rounded rectangle.

Enter the following information:

Your Name:

This is the name that will appear on all outgoing mail from the account.

Email Address:

Enter your full email address.

Password:

Enter the password for your email address.

Click **Continue**.

Step 4: Enter Account Information

The screenshot shows the Thunderbird account setup interface. At the top, there are input fields for 'Your name' (Example User), 'Email address' (user@example.com), and 'Password' (masked with dots). A 'Remember password' checkbox is checked. Below this is a warning icon and the text 'Thunderbird failed to find the settings for your email account.' The main configuration area has a table-like structure with columns for Incoming, Outgoing, Server hostname, Port, SSL, and Authentication. The Incoming row is set to IMAP, mail.hostedemail.com, 993, SSL/TLS, and Autodetect. The Outgoing row is set to SMTP, mail.hostedemail.com, 465, SSL/TLS, and Autodetect. Below the table are fields for 'Username: Incoming:' and 'Outgoing:', both containing user@example.com. At the bottom, there are buttons for 'Get a new account', 'Advanced config', 'Cancel', 'Re-test', and 'Done'.

	Server hostname	Port	SSL	Authentication
Incoming:	mail.hostedemail.com	993	SSL/TLS	Autodetect
Outgoing:	mail.hostedemail.com	465	SSL/TLS	Autodetect

Username: Incoming: user@example.com Outgoing: user@example.com

Enter the following information:

Incoming Protocol: IMAP or POP3 as per your preference. We recommend IMAP.

Server Hostname: mail.hostedemail.com

Port 993 (incoming IMAP) 995 (Incoming POP3) 465 (outgoing)

SSL:

SSL / TLS

Authentication:

Auto-detect

Username:

Your full email address

Once you are finished, click **Re-Test**. Thunderbird will test your account settings and account creation will be complete.