

iOS 12 Email Configuration

This guide explains how to configure your iPhone to access your email account.

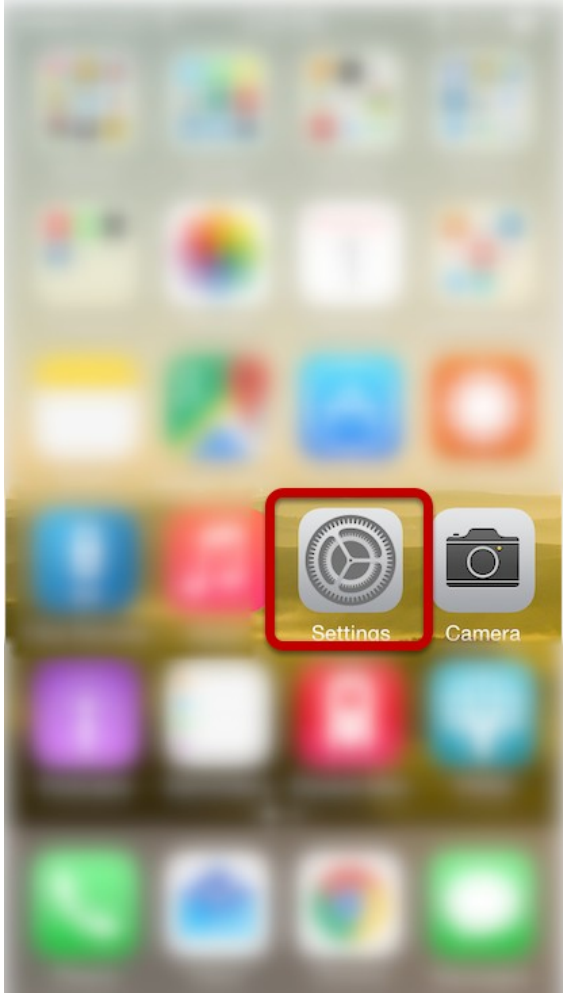
This tutorial was created using an iPhone running iOS 12. If you are using different hardware or a different OS version, these instructions may differ.

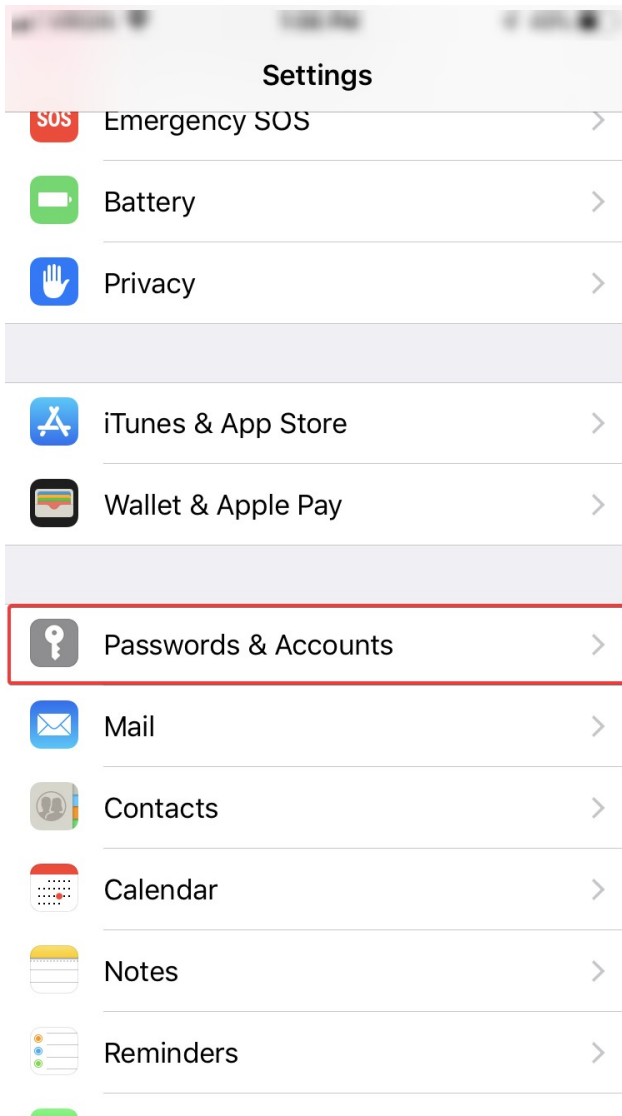
Logging into webmail at:

<http://mail.hostedemail.com>

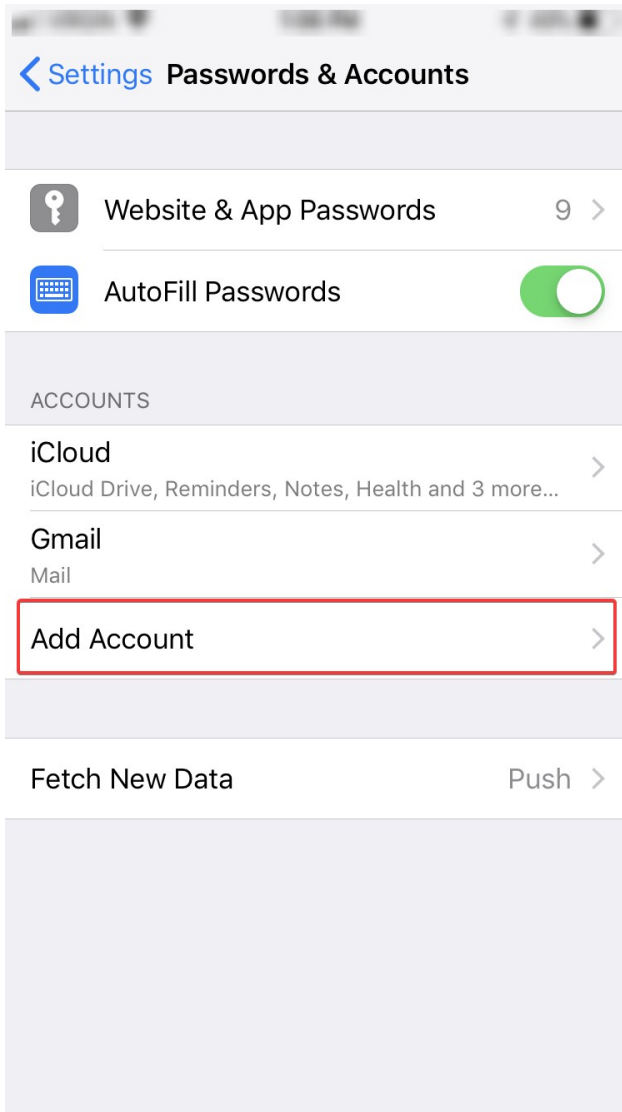
If you are able to successfully login to the webmail interface, then your email is in working order.

Step 1: Click on Settings on the home screen.



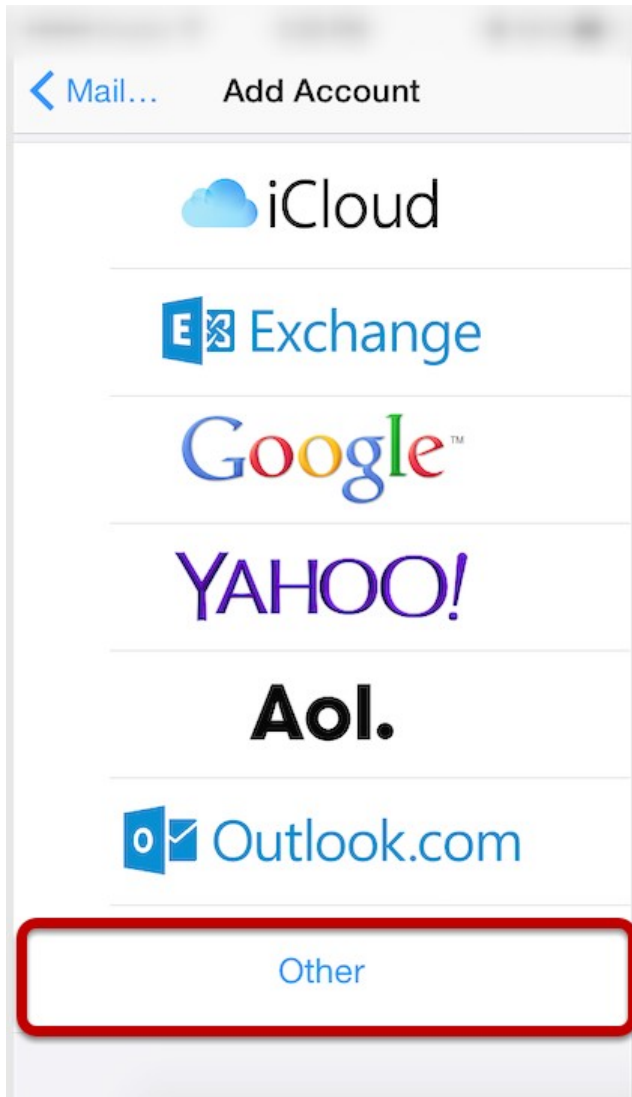


Step 2: Click on Passwords and Accounts

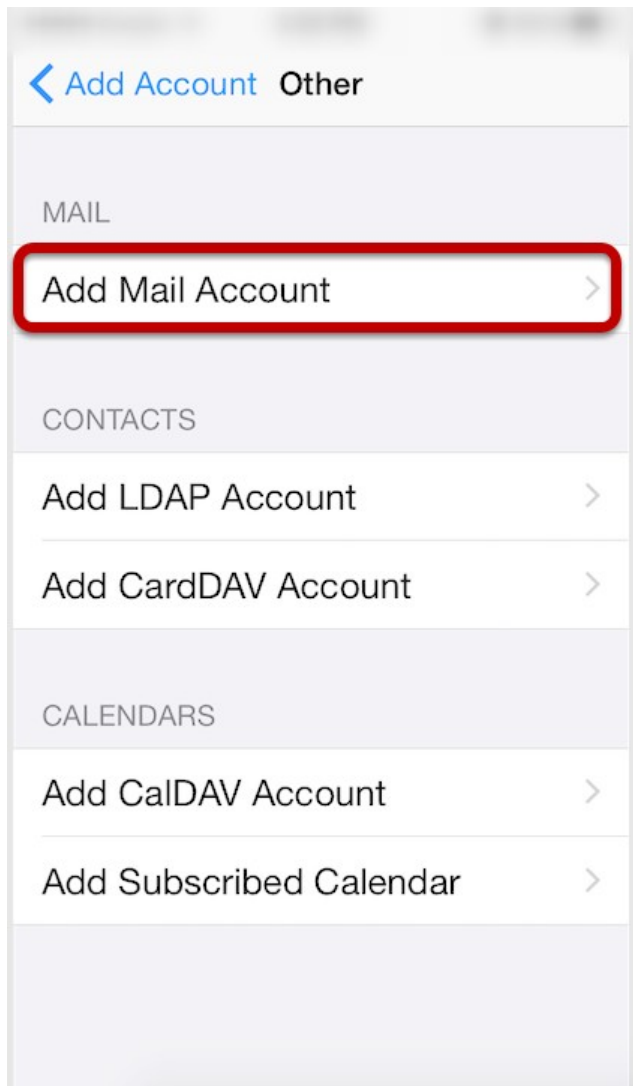


Step 3: Click on Add Account

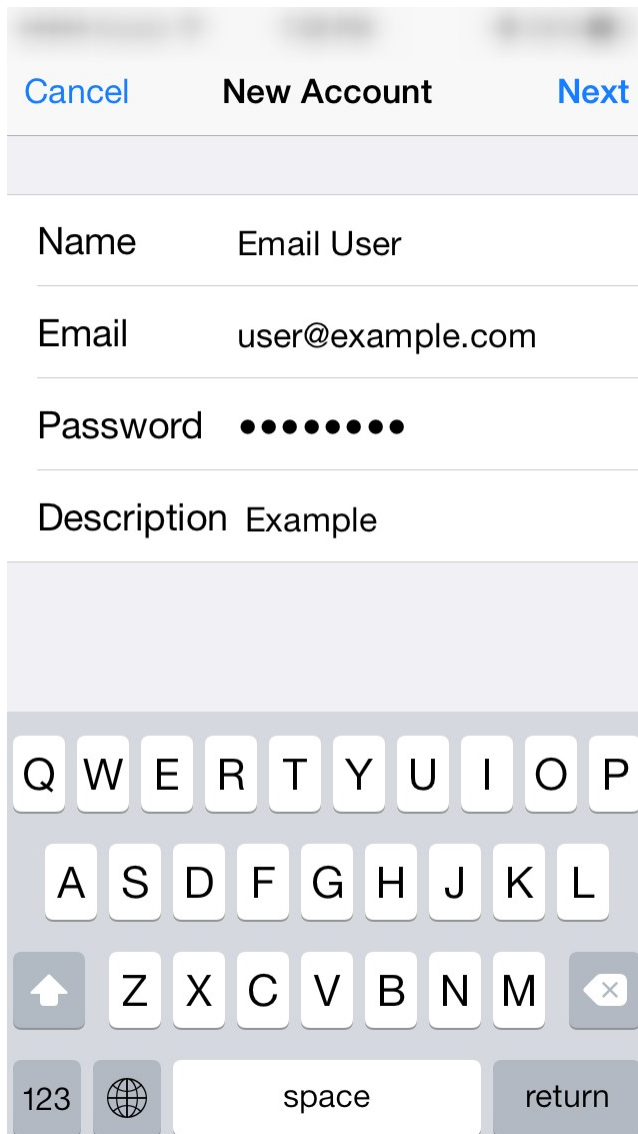
Step 5: Select "Other"



Step 6: Click "Add Mail Account"



Step 7: Enter Account Information



The screenshot shows an iOS 'New Account' form with a keyboard overlay. The form has a title bar with 'Cancel', 'New Account', and 'Next' buttons. Below the title bar are four text input fields: 'Name' (placeholder: Email User), 'Email' (placeholder: user@example.com), 'Password' (masked with seven dots), and 'Description' (placeholder: Example). The keyboard is visible at the bottom, showing a QWERTY layout with a globe icon and a 'space' button.

Cancel **New Account** Next

Name Email User

Email user@example.com

Password ●●●●●●●

Description Example

Q W E R T Y U I O P
A S D F G H J K L
↑ Z X C V B N M ↵
123 🌐 space return

Enter the following settings:

Name

The name displayed when you send email

Address

Your full email address

Password

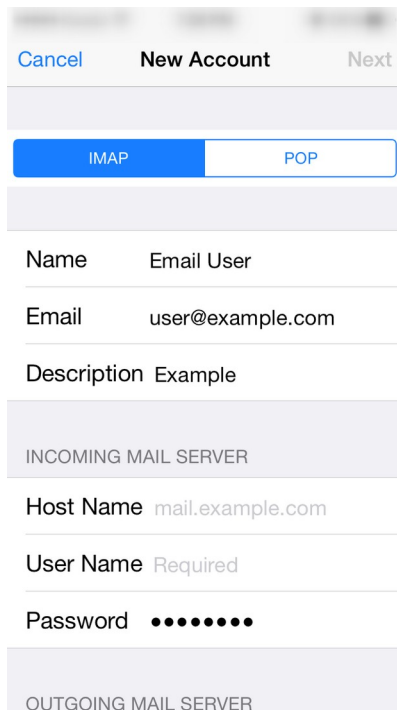
Your email account password

Description

Account description of your choice

Tap **Next**.

Step 8: Select Account Type



Select your account type on this page. We recommend IMAP for mobile devices as messages are stored on the server which provides better syncing with multiple devices.

Step 9: Enter Incoming Mail Server Information

Cancel **New Account** **Next**

INCOMING MAIL SERVER

Host Name mail.hostedemail.com

User Name user@example.com

Password ●●●●●●●●

OUTGOING MAIL SERVER

I The I'm

Q W E R T Y U I O P

A S D F G H J K L

↑ Z X C V B N M ↵

123 🌐 🗣️ space return

Under the **Incoming Mail Server** section, enter the following settings.

Host Name:

mail.hostedemail.com

User Name:

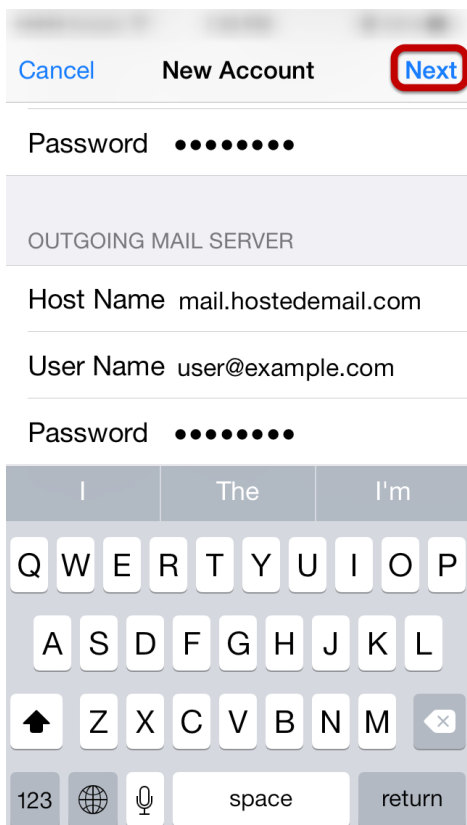
Your email account

Password:

Your email account password

Scroll down to the **Outgoing Mail Server** section.

Step 10: Enter Outgoing Mail Server Information



Under the **Outgoing Mail Server** section, enter the following settings:

Host Name:

mail.hostedemail.com

User Name:

Your email account

Password:

Your email account password

Please note that the outgoing mail server setting is not optional. You will need to enter this information in order to properly configure the account.

Tap **Next** to complete account setup.